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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	09/628,367	
	Filing Date	July 31, 2000	
	First Named Inventor	Michael C. Bailey et al.	
	Art Unit	2127	
	Examiner Name	Nilesh R. Shah	
Total Number of Pages in This Submission	6	Attorney Docket Number	GB9-2000-0083-US1

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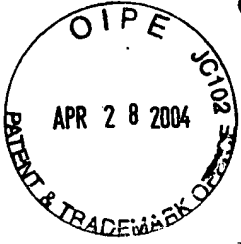
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Date	April 22, 2004

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GB9-2000-0083-US1

PATENT

- 1 -

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	:	Before the Examiner:
Michael C. Bailey et al.	:	Shah, Niles R.
Serial No.: 09/628,367	:	Group Art Unit: 2127
Filed: July 31, 2000	:	
Title: METHOD, PROGRAM PRODUCT	:	IBM Corporation
AND COMPUTER SYSTEM FOR	:	P.O. Box 12195
PROGRESSIVE IMPROVEMENT	:	Dept. T81/503
OF AN ENVIRONMENT POOL	:	Research Triangle Park, NC 27709

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Dear Sir:

In response to the Office Action having a mailing date of March 24, 2004 (Paper No. 7), having a three-month shortened statutory period for response set to expire on June 24, 2004, please reconsider the rejections of the claims in view of the following remarks:

**Remarks** begin on page 2 of this paper.

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